

Academic Session 2019-20

Rajiv Gandhi Memorial Govt. College Joginder Nagar, Mandi, Himachal Pradesh

2.7. Student Satisfaction Survey

Questionnaires and Feedback Forms are given after page number 10 onwards

2.7.1. Student Satisfaction Survey (SSS) on overall institutional performance

For the academic year 2019-20, Student's satisfaction survey was conducted to assess the quality of teaching learning process with special emphasis on the performance of the teachers who were evaluated on various parameters. A questionnaire was prepared to assess the student satisfaction. This includes different questions on methods of teaching, course content delivered, variety in teaching, completion of syllabus, assignments, student assessment, use of ICT and overall assessment of the teachers. 207 students participated in this evaluation through questionnaire. The students were given freedom to give their suggestions. From the comprehensive assessment of survey forms received, it was found that the syllabus was completed well in time and 80% of the students were satisfied by the manner teachers prepare and deliver their lectures. Most of the students 76% consented that process of teacher's internal evaluation is fair and transparent. Majority of the students 70% agreed that the allocation of assignments, their assessment and internal evaluation of every subject is fare. Student's survey also revealed that 61% of the students strongly agreed that sufficient opportunities were provided by the institution for them to learn and grow. More than 53% of the students strongly agreed on the point that the teachers always encouraged them to participate in extra-curricular activities for their overall development. Student satisfactory survey showed that the overall quality of teaching learning process in this institution is very good.

STUDENTS SATISFACTION SURVEY REPORT 2019-20

- ✓ *The analysis of the students' survey demonstrates their satisfaction towards the teaching learning process.*
- ✓ *Majority of the students were satisfied with the syllabus completion and ability of teachers to communicate.*

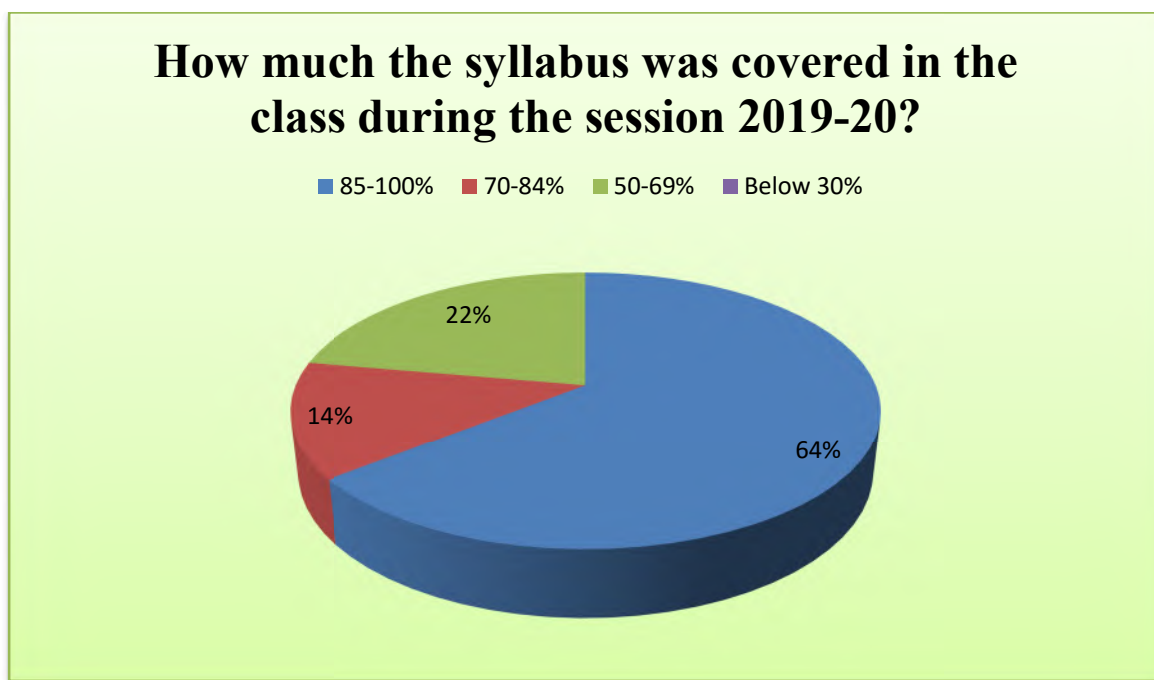
- ✓ Teachers approach towards the submitted assignments, their evaluation and internal assessment was also considered as fair by majority of the students.
- ✓ They also appreciated the multiple opportunities, including the platform provided for extracurricular activities, being provided by the institution for their overall growth.

Suggestions

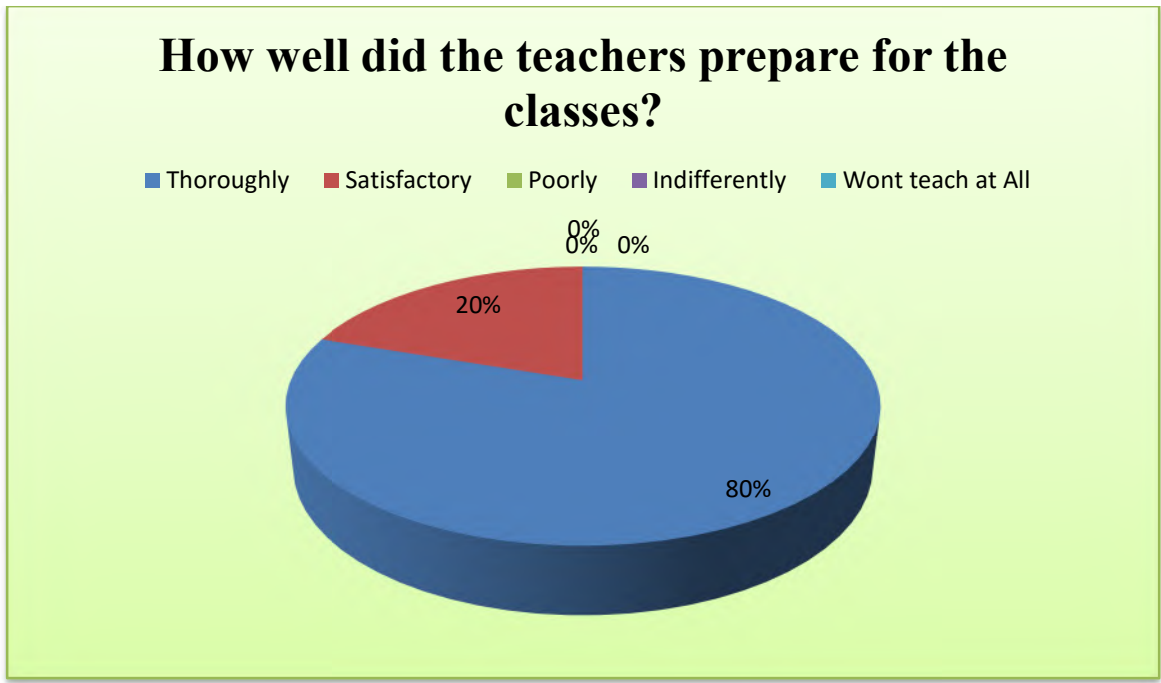
- ✓ From the analysis of student's survey, it is clear that majority of the students feel that the teaching and mentoring process of the institution enhanced their cognitive, social and emotional growth. But they also expected more of ICT facilities. The students also suggested the addition of other courses like Journalism, Digital Marketing and Yoga.
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Student Satisfaction Survey Session 2019-20 (Responses 207)

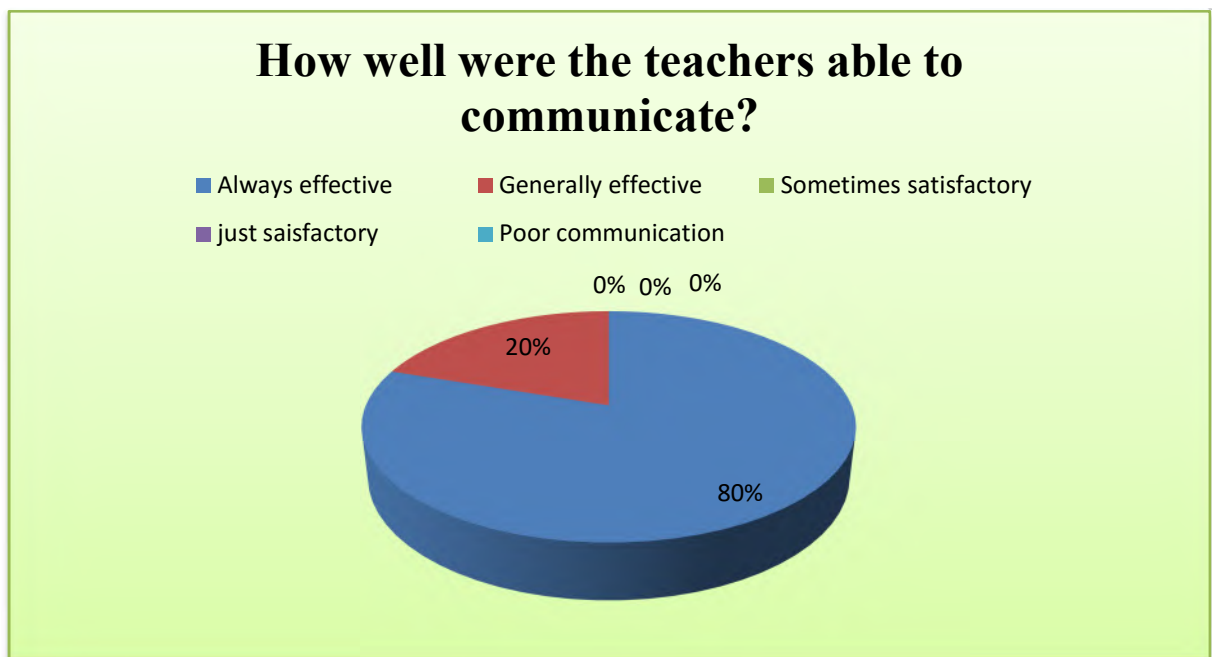
1. How much the syllabus was covered in the class during the session 2019-20?



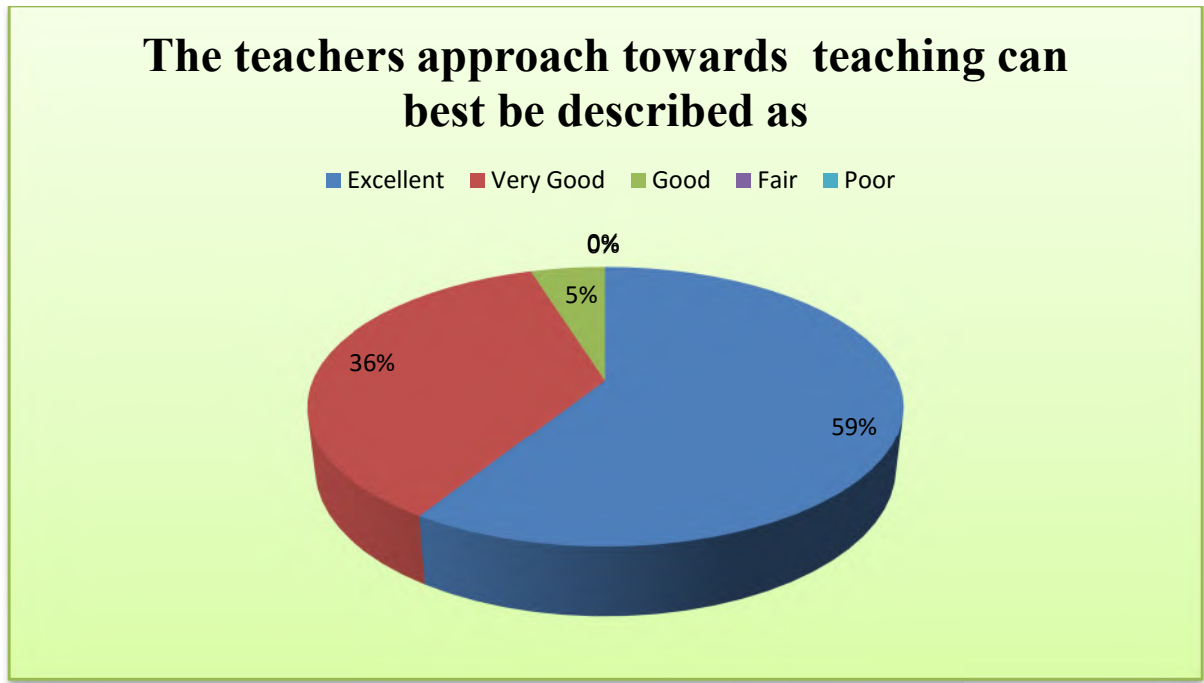
2. *How well did the teachers prepare for the classes?*



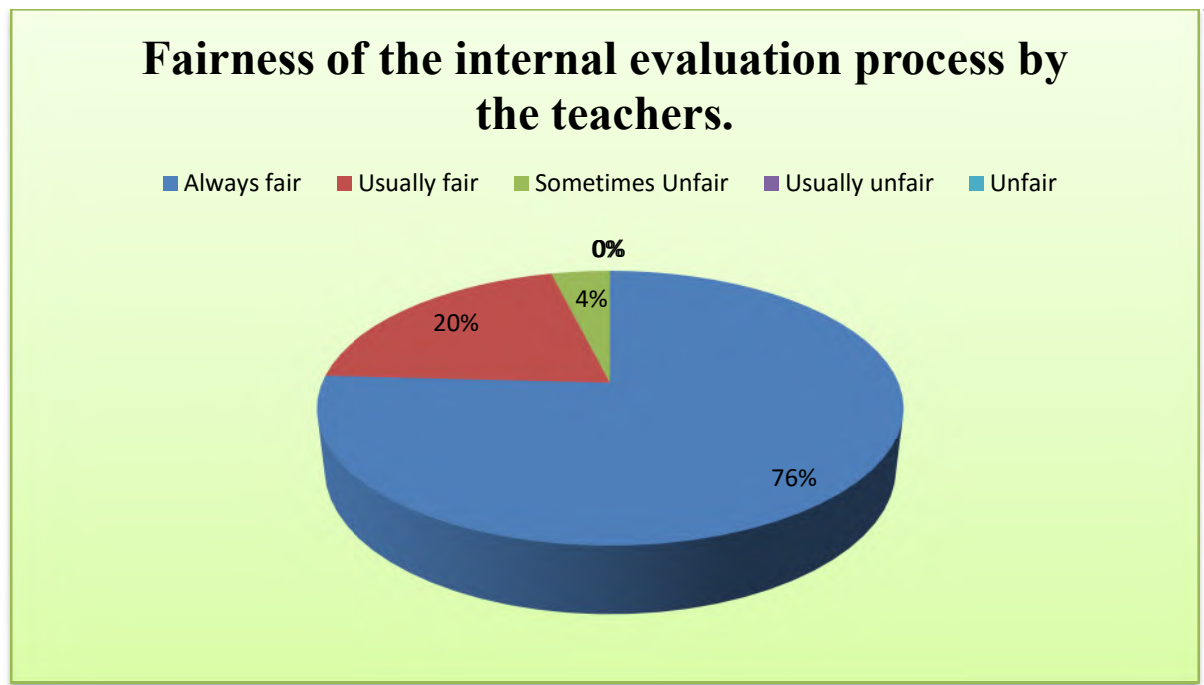
3. *How well were the teachers able to communicate?*



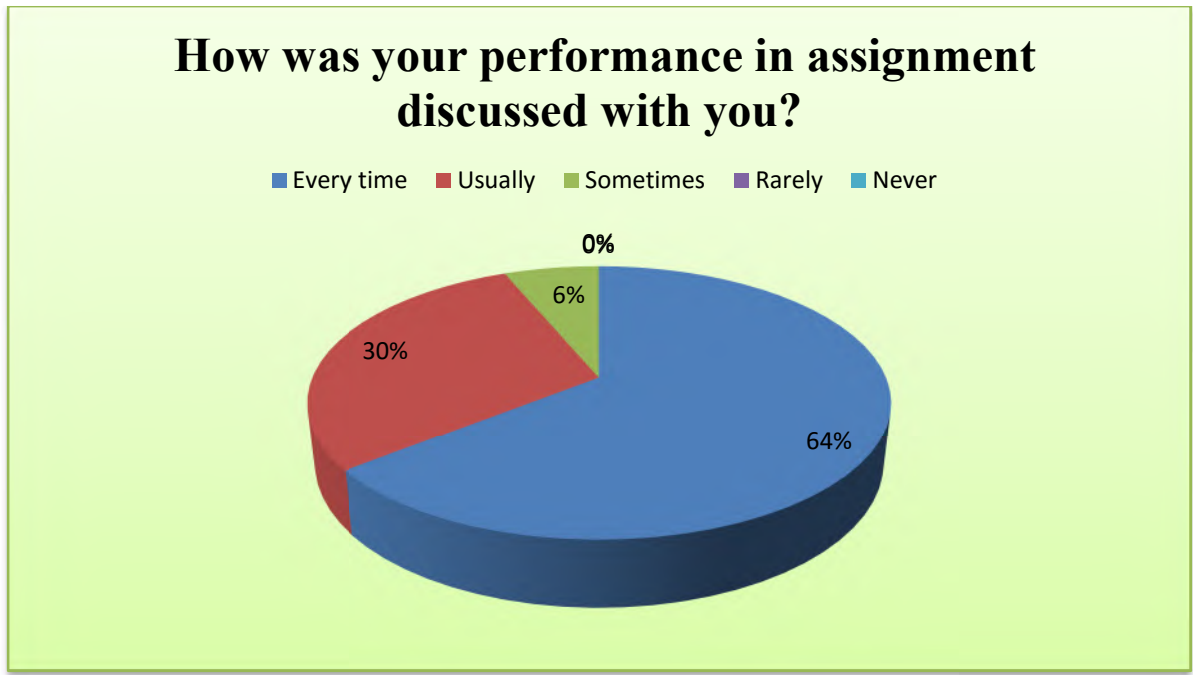
4. *The teachers approach towards teaching can best be described!!!*



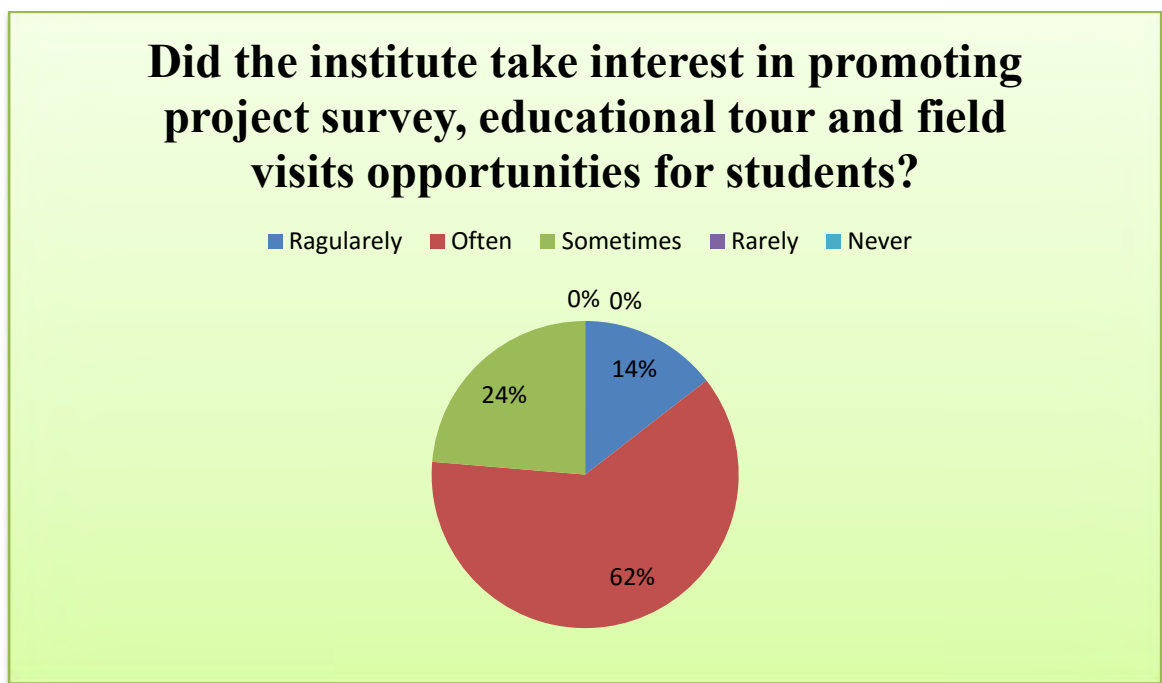
5. *Fairness of the internal evaluation process by the teachers!!!!*



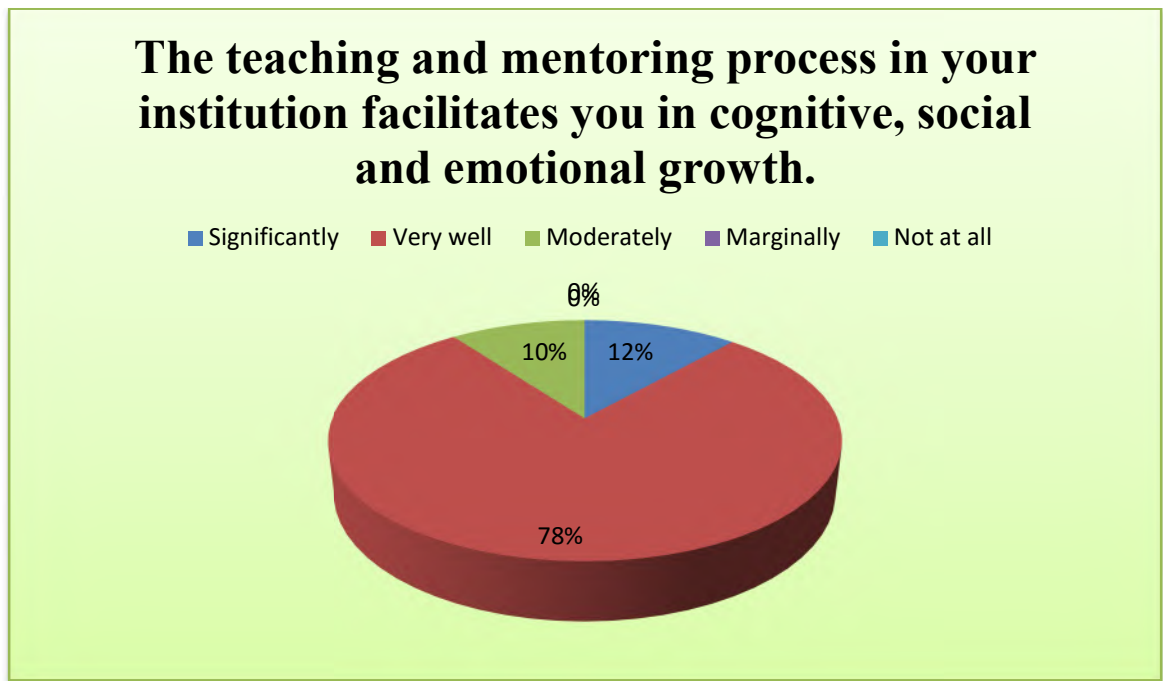
6. *How was your performance in assignment discussed with you?*



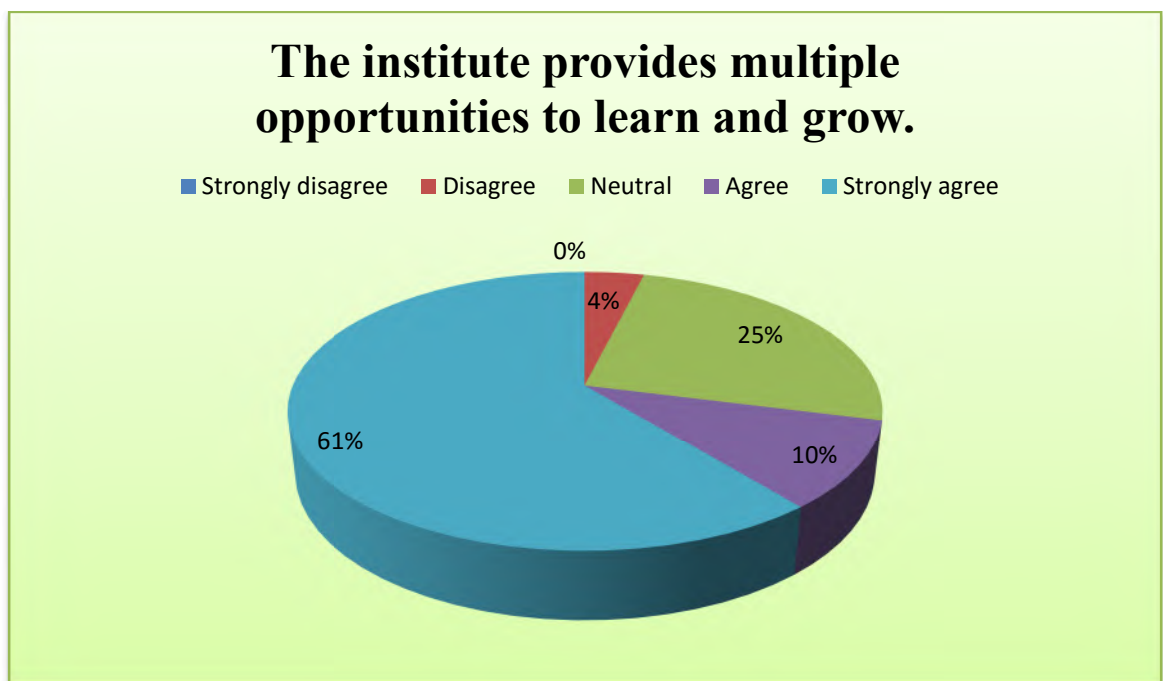
7. *Did the institute take interest in promoting project survey, educational tour and field visits opportunities for students?*



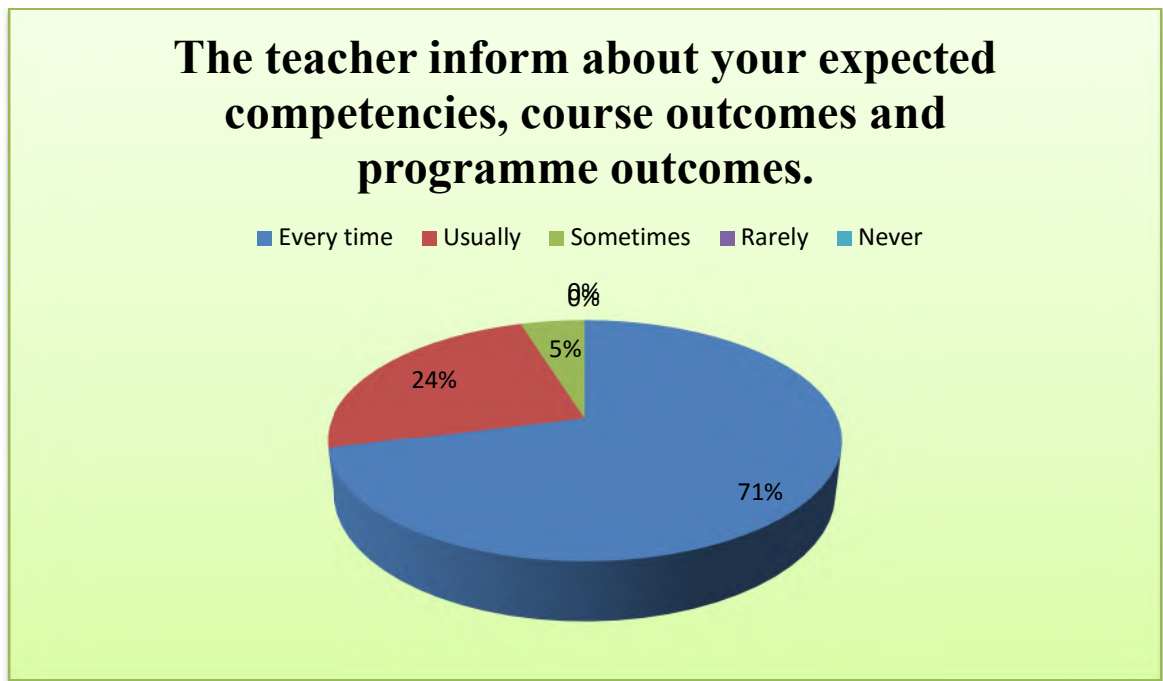
8. *The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.*



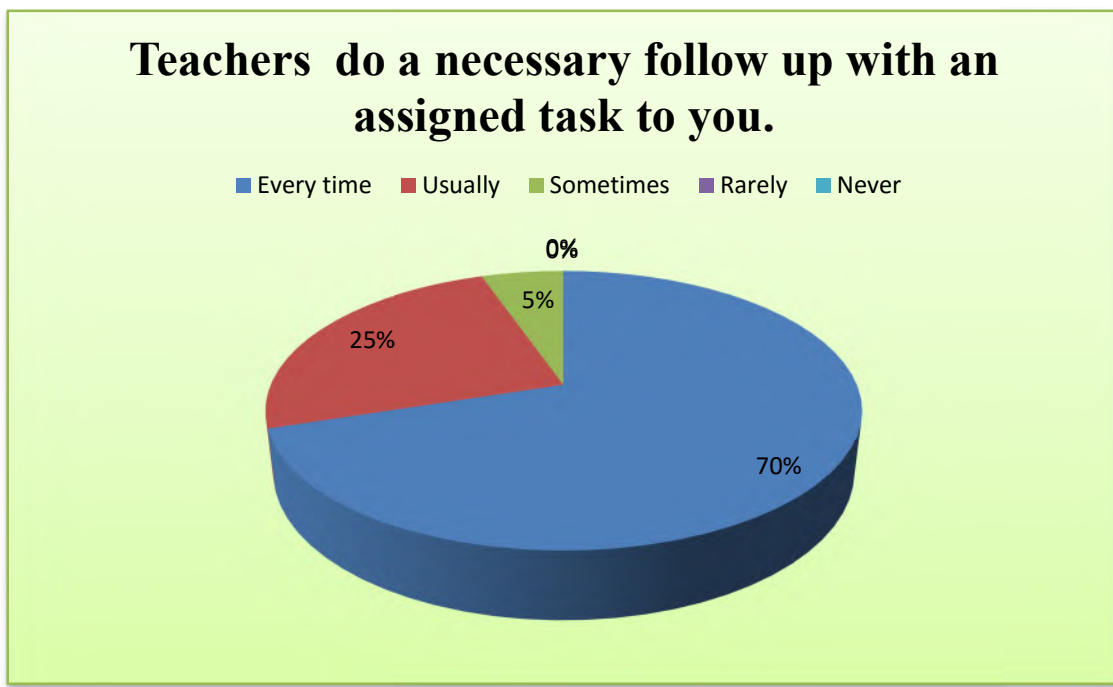
9. *The institute provides multiple opportunities to learn and grow!!!!*



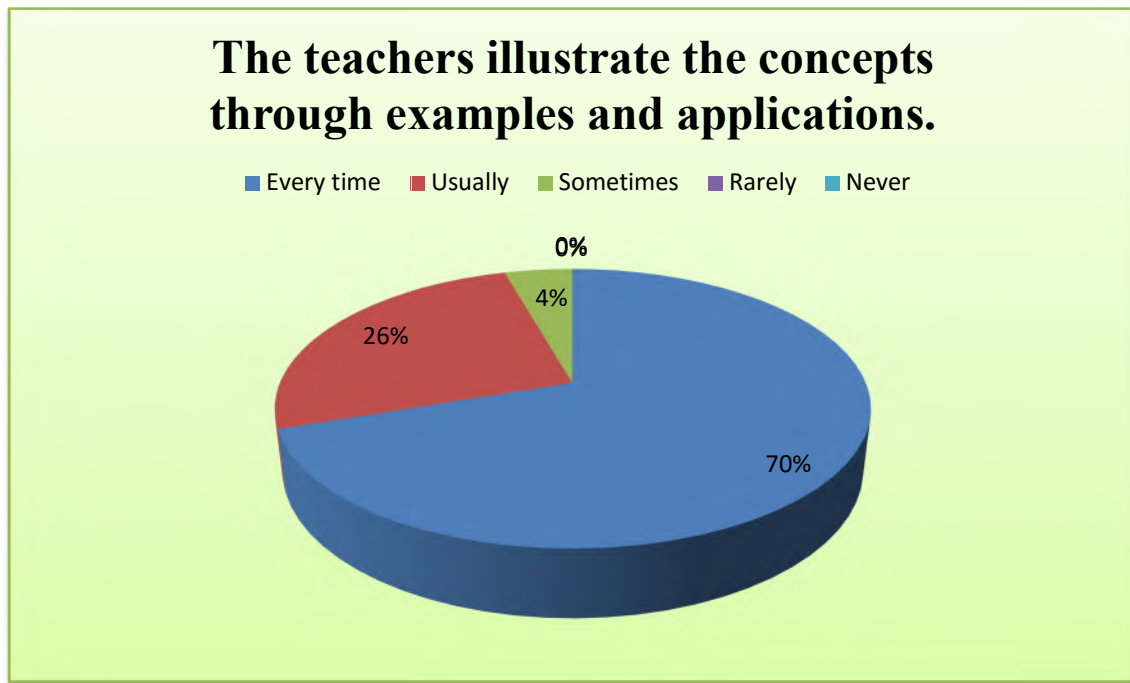
10. The teacher informs about your expected competencies, course outcomes and programme outcomes.



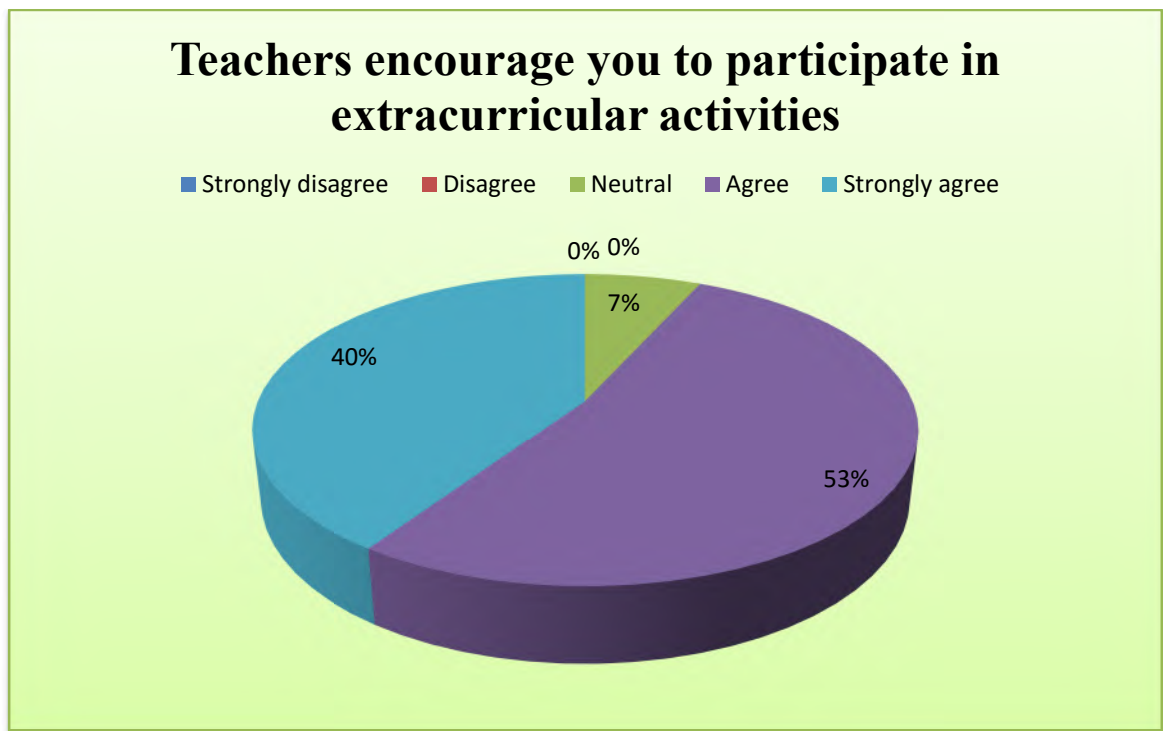
11. Teachers do a necessary follow-up with an assigned task to you.



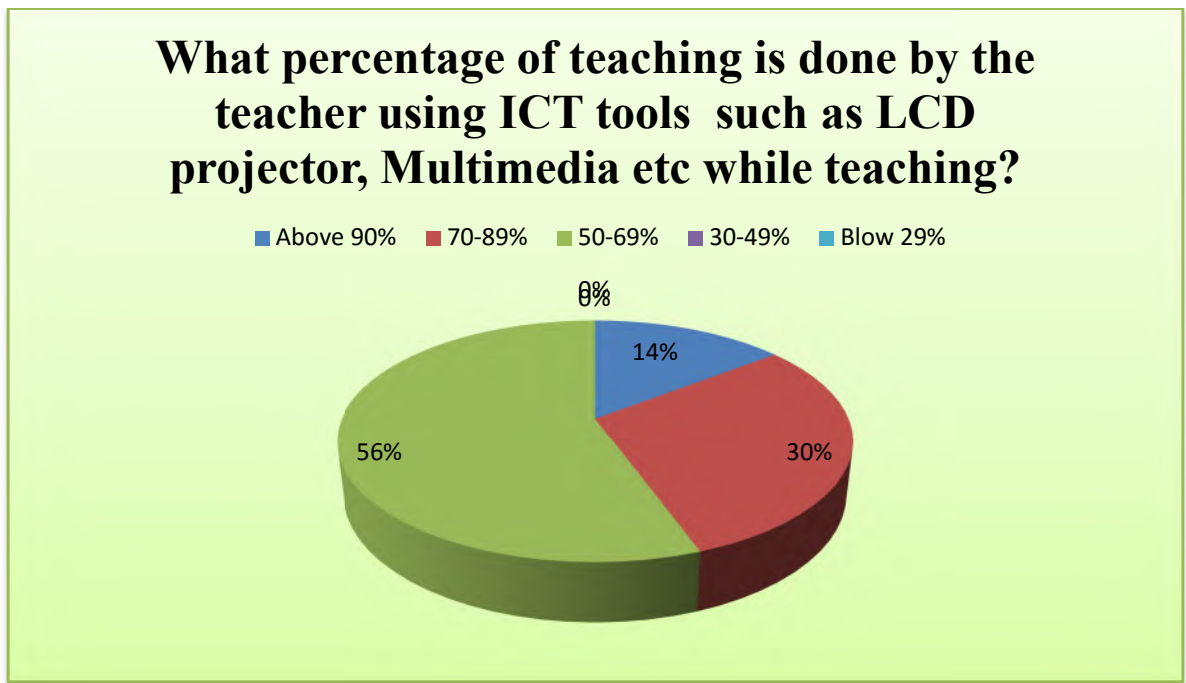
12. Do the teachers illustrate concepts through examples or applications???



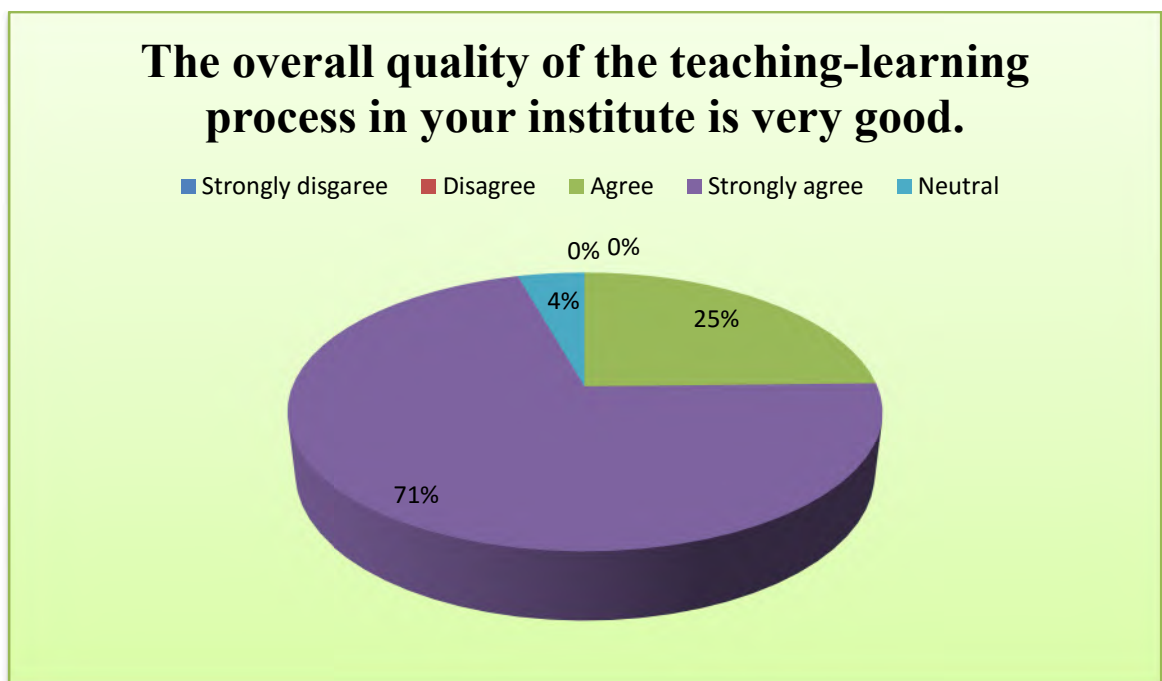
13. Do teachers encourage you to participate in extracurricular activities???



14. What percentage of teaching is done by the teacher using ICT tools such as LCD projector, Multimedia etc while teaching???



15. Does overall quality of teaching-learning process good???



16. Specimen of Student Satisfaction Questionnaire

FORM III (A)

SURVEY ON TEACHING SKILLS & STUDENT SATISFACTION
Session: _____
RGM Govt. College JoginderNagar

Name of the Teacher: _____
Subject: _____ Course: _____

Name of the Student (Optional): _____
Class Roll No. (Optional): _____

Directions: Please fill it. Kindly tick the appropriate option as per your assessment.

1.	Method of Teaching:	Excellent	;	Very Good	;	Good	;	Poor
2.	Course Content Delivered:	Yes	;	No				
3.	Overall effect on Students:	Excellent	;	Very Good	;	Good	;	Poor
4.	Humour in Teaching:	Excellent	;	Very Good	;	Good	;	Poor
5.	Is he/she considerate to the Problems of the Students:	Yes	;	No				
6.	Variety in Teaching:	Excellent	;	Very Good	;	Good	;	Poor
7.	Syllabus completion well in Time:	Yes	;	No				
8.	Seminar/Quiz/Discussion/Tutorial in Class:	Yes	;	No				
9.	Does he/she make you understand the topic:	Yes	;	No				
10.	Does he/she teach only subject matter or make you aware of other topics also:	Yes	;	No				
11.	Does he/she has good mastery over the subject:	Yes	;	No				
12.	Does he/she devotes the given time period in classroom:	Yes	;	No				
13.	Overall assessment for teacher:	Excellent	;	Very Good	;	Good	;	Poor
14.	Does he/she motivate and guide the students for higher studies and other exams for job:	Yes	;	No				
15.	Your suggestions for Teacher and their Teaching Skills:							
	(1)							
	(2)							
	(3)							

Signature _____

राजीव गांधी राजकीय महाविद्यालय जोगिन्द नगर
डीजल्वेक प्रपत्र पूर्व छात्र/छात्रा

नाम _____ महाविद्यालय में प्रवेश वर्ष _____
संकाय _____
महाविद्यालय से अध्ययन पूर्ण करने का वर्ष _____
अर्जित उपाधि: _____
कृपया सही घर निशान लगाएं

	अति उत्तम	उत्तम	अच्छा	औसत	औसत से कम
1. प्रवेश प्रक्रिया					
2. फीस ढांचा					
3. अध्ययन कक्षावरण					
4. संकाय / फैकल्टी					
5. कक्षा वक्ष					
6. खेल सुविधाएं					
7. खेलों के लिए कोचिंग सुविधा					
8. एनसीसी/एनएसएस/रोवर रेंजर/क्लब/सोसाइटी					
9. युवा समारोह(स्वनामकता, संगीत, नृत्य थियेटर) के लिए सुविधाएं					
10. खेलों, सांस्कृतिक गतिविधियों के लिए महाविद्यालय में उपलब्ध अवसर					
11. कम्प्यूटर सैब उपकरणों की उपलब्धता					
12. कैंटीन की सुविधा					
13. पर्यावरण अनुकूल महाविद्यालय परिसर					
14. पानी, बिजली, सफाई व शौचालय की व्यवस्था					
15. विषयों के चुनाव और कैरियर परामर्श की व्यवस्था					
16. महाविद्यालय पत्रिका					

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	अति उत्तम	उत्तम	अच्छा	औसत	औसत से कम
17. पुस्तकालय की सुविधा					
18. महाविद्यालय प्रशासन द्वारा उपलब्ध करवाई जाने वाली सुविधाएं					
19. विद्यार्थियों की समस्याओं के प्रति प्रशासन की संवेदनशीलता					
20. संपूर्ण रूप से महाविद्यालय का आकलन					
21. महाविद्यालय के बारे में आप के सुझाव					
1					
2					
3					
4					
22. ऐसा क्षेत्र जिस में आप महाविद्यालय की प्रगति में सहयोगी बनाना चाहते हैं					
23. वर्तमान में आप द्वारा हासिल की गई शिक्षा एवं तेजगार					
24. अधिकतम शिक्षा की उपाधि जो आप ग्रहण करना चाहते हैं					
25. क्षेत्र, जिस का आप अध्ययन उपरान्त चयन करना चाहते हैं					
26. आप की रुचियां					

दिनांक: _____ हस्ताक्षर _____

RGM Govt. College Joginder Nagar Distt. Mandi
Session 2017-18 2018-19
Performance Appraisal of Principal(Feedback from Teaching Staff)

Name(Optional): _____
Designation(Optional): _____

- Leadership Qualities: Excellent____; Very Good____; Good____; Poor____;
- Does he display excellent departmental knowledge and uses that knowledge to meet the needs of the institution? Yes____; No____;
- Does he meet your expectations in terms of producing high quality work? Yes____; No____;
- Does he engage all the staff members in the important activities of the institution? Yes____; No____;
- Is he impartial towards one and all? Yes____; No____;
- Efficiency in terms of prioritizing tasks and managing time: Excellent____; Very Good____; Good____; Poor____;
- Is he approachable and considerate towards students and staff? Yes____; No____;
- Does he listens to others and elicits feedback? Yes____; No____;
- Does he have a positive attitude even when others sound negative or struggle to remain upbeat? Yes____; No____;
- Communication with employees to make them understand their roles and responsibilities: Excellent____; Very Good____; Good____; Poor____;
- Is he conscientious about adhering to budgets and keeping costs down? Yes____; No____;

- Analytical skills in terms of costs, benefits, opportunities and risks of each potential: Excellent____; Very Good____; Good____; Poor____;
- Does he keep records and makes efficient use of resources? Yes____; No____;
- Is he dynamic and willing to push beyond his limits for the welfare of students and institution? Yes____; No____;
- Extent to which you are satisfied by the work done by him in the last two years(4 represents highest and 1 represents lowest value in four point scale): 1(____); 2(____); 3(____); 4(____);
- Does he have a firm grasp on all his subordinates? Yes____; No____;
- His relationship with his colleagues: a) Cordial; b) Normal; c) Not Easy;
- Ability to inspire confidence and to get the best out of his colleagues: Excellent____; Very Good____; Good____; Poor____;
- Punctuality and attendance: Excellent____; Very Good____; Good____; Poor____;
- Does he pose himself as a role model for others to learn and follow? Yes____; No____;

➤ Suggestions for the Principal for further improvements(if any):

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17. Filled Questionnaires.

FORM III (A)

SURVEY ON TEACHING SKILLS & STUDENT SATISFACTION

Session: 2019-2020
RGM Govt. College JoginderNagar

Name of the Teacher: Mrs. Dipti Kaushal
Subject: English Course: Romantic Poetry and Victorian Poetry

Name of the Student (Optional): _____
Class Roll No. (Optional): 18204

Directions: Please fill it. Kindly tick the appropriate option as per your assessment.

- Method of Teaching: Excellent ☐; Very Good ☐; Good ☒; Poor ☐
- Course Content Delivered: Yes ☒; No ☐
- Overall effect on Students: Excellent ☐; Very Good ☐; Good ☒; Poor ☐
- Humour in Teaching: Excellent ☐; Very Good ☒; Good ☐; Poor ☐
- Is he/she considerate to the Problems of the Students: Yes ☒; No ☐
- Variety in Teaching: Excellent ☐; Very Good ☒; Good ☐; Poor ☐
- Syllabus completion well in Time: Yes ☒; No ☐
- Seminar/Quiz/Discussion/Tutorial in Class: Yes ☒; No ☐
- Does he/she make you understand the topic: Yes ☒; No ☐
- Does he/she teach only subject matter or make you aware of other topics also: Yes ☒; No ☐
- Does he/she has good mastery over the subject: Yes ☒; No ☐
- Does he/she devotes the given time period in classroom: Yes ☒; No ☐
- Overall assessment for teacher: Excellent ☐; Very Good ☒; Good ☐; Poor ☐
- Does he/she motivate and guide the students for higher studies and other exams for job: Yes ☒; No ☐
- Your suggestions for Teacher and their Teaching Skills:
 - (1) _____
 - (2) _____
 - (3) _____

Neha
Signature

RGM Govt. College JoginderNagar

SURVEY ON TEACHING SKILLS & STUDENT SATISFACTION

Session: 2019-2020

RGM Govt. College JoginderNagar

Name of the Teacher: NareshSubject: Differential Equations Course: _____Name of the Student (Optional): KhushbuClass Roll No. (Optional): 02065

Directions: Please fill it. Kindly tick the appropriate option as per your assessment.

1. Method of Teaching: Excellent ☒; Very Good ☐; Good ☐; Poor ☐
2. Course Content Delivered: Yes ☒; No ☐
3. Overall effect on Students: Excellent ☐; Very Good ☐; Good ☒; Poor ☐
4. Humour in Teaching: Excellent ☒; Very Good ☐; Good ☐; Poor ☐
5. Is he/she considerate to the Problems of the Students: Yes ☒; No ☐
6. Variety in Teaching: Excellent ☒; Very Good ☐; Good ☐; Poor ☐
7. Syllabus completion well in Time: Yes ☒; No ☐
8. Seminar/Quiz/Discussion/Tutorial in Class: Yes ☐; No ☒
9. Does he/she make you understand the topic: Yes ☒; No ☐
10. Does he/she teach only subject matter or make you aware of other topics also: Yes ☒; No ☐
11. Does he/she has good mastery over the subject: Yes ☒; No ☐
12. Does he/she devotes the given time period in classroom: Yes ☒; No ☐
13. Overall assessment for teacher: Excellent ☒; Very Good ☐; Good ☐; Poor ☐
14. Does he/she motivate and guide the students for higher studies and other exams for job: Yes ☒; No ☐
15. Your suggestions for Teacher and their Teaching Skills:
 - (1) _____
 - (2) _____
 - (3) _____

Khushbu
Signature

SURVEY ON TEACHING SKILLS & STUDENT SATISFACTION

Session: 2019-20

RGM Govt. College JoginderNagar

Name of the Teacher: श्रीमती अमिता सीपाहियाSubject: हिन्दी

Course: _____

Name of the Student (Optional): _____

Class Roll No. (Optional): _____

Directions: Please fill it. Kindly tick the appropriate option as per your assessment.

1. Method of Teaching: Excellent ☐ ; Very Good ☐ ; Good ☐ ; Poor ☐
2. Course Content Delivered: Yes ☒ ; No ☐
3. Overall effect on Students: Excellent ☐ ; Very Good ☐ ; Good ☐ ; Poor ☐
4. Humour in Teaching: Excellent ☐ ; Very Good ☐ ; Good ☐ ; Poor ☐
5. Is he/she considerate to the Problems of the Students: Yes ☒ ; No ☒
6. Variety in Teaching: Excellent ☐ ; Very Good ☐ ; Good ☐ ; Poor ☐
7. Syllabus completion well in Time: Yes ☒ ; No ☐
8. Seminar/Quiz/Discussion/Tutorial in Class: Yes ☒ ; No ☐
9. Does he/she make you understand the topic: Yes ☒ ; No ☐
10. Does he/she teach only subject matter or make you aware of other topics also
Yes ☒ ; No ☐
11. Does he/she has good mastery over the subject: Yes ☒ ; No ☐
12. Does he/she devotes the given time period in classroom: Yes ☒
No ☐
13. Overall assessment for teacher: Excellent ☐ ; Very Good ☐ ; Good ☐
Poor ☐
14. Does he/she motivate and guide the students for higher studies and other
exams for job: Yes ☒ ; No ☐
15. Your suggestions for Teacher and their Teaching Skills:
(1) _____
(2) _____
(3) _____

Signature

राजीव गांधी राजकीय महाविद्यालय जोगिन्द्र नगर
फीडबैक प्रपत्र पूर्व छात्र/छात्रा

नाम स्मिथी बजपुर महाविद्यालय में प्रवेश वर्ष : जुन 2016
संकाय 4251
महाविद्यालय से अध्ययन पूर्ण करने का वर्ष : जुलाई 2019
अर्जित उपाधि : बी. ए.
कृपया सही पर निशान लगाएं

1. प्रवेश प्रक्रिया
2. फीस ढांचा
3. अध्ययन वातावरण
4. संकाय/फैकल्टी
5. कक्षा कक्ष
6. खेल सुविधाएं
7. खेलों के लिए कोचिंग सुविधा
8. एनसीसी/एनएसएस/
रोवर रेजर/क्लब/सोसाइटी
9. युवा समारोह(रचनात्मकता,
संगीत, नृत्य, थियेटर) के लिए
सुविधाएं
10. खेलों, सांस्कृतिक गतिविधियों
के लिए महाविद्यालय में उपलब्ध
अवसर
11. कम्प्यूटर लैब उपकरणों की
उपलब्धता
12. कैंटीन की सुविधा
13. पर्यावरण अनुकूल महाविद्यालय
परिसर
14. पानी, बिजली, सफाई व शौचालय
की व्यवस्था
15. विषयों के चुनाव और कैरियर
परामर्श की व्यवस्था
16. महाविद्यालय पत्रिका

अति उत्तम	उत्तम	अच्छा	औसत	औसत से कम
		✓		
	✓			
		✓		
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	✓			
		✓		
		✓		
	✓	:		
		✓		
✓				
✓				

17. पुस्तकालय की सुविधा
 18. महाविद्यालय प्रशासन द्वारा उपलब्ध करवाई जाने वाली सुविधाएं
 19. विद्यार्थियों की समस्याओं के प्रति प्रशासन की संवेदनशीलता
 20. संपूर्ण रूप से महाविद्यालय का आकलन
 21. महाविद्यालय के बारे में आप के सुझाव 1

अति उत्तम	उत्तम	अच्छा	औसत	औसत से कम
✓		✓		
		✓		
	✓			
	✓			

- 2
 3
 4
 22. ऐसा क्षेत्र जिस में आप महाविद्यालय की प्रगति में सहयोगी बनाना चाहते हैं
 23. वर्तमान में आप द्वारा हासिल की गई शिक्षा एवं रोजगार
 24. अधिकतम शिक्षा की उपाधि जो आप ग्रहण करना चाहते हैं
 25. क्षेत्र, जिस का आप अध्ययन उपरान्त चयन करना चाहते हैं
 26. आप की रुचियां

Sports

बी. ए.

एम. ए.

बैलूक

दिनांक:

11/03/2019

हस्ताक्षर

Himani Kapoor

Principal
 F.G.M. Govt. College
 Joginder Nagar Distt. Mandi